

Put your digital transformation on cruise control

Achieve Greater Productivity, Security, and Employee

As a business leader, you know that success depends on focusing on people, not just technology. However, it can be challenging to keep up with the technical complexity and frequent updates of Microsoft 365. This can lead to low employee engagement and adoption rates, as well as concerns around data management, security, and compliance that stretch internal resources thin.

That's why Apex Digital Solutions has created Empower for Microsoft 365, a comprehensive service that helps organizations and their employees reach their full potential with the Microsoft 365 platform so you can let us do the driving while you do what you do best: guide your business forward.

Unlock Your Potential with Empower for Microsoft 365

Certified Microsoft 365 Experts: Our team includes technical and security experts certified in Microsoft 365, ensuring that your organization receives the best support and guidance.

Customer Success Management: Our Customer Success Managers work closely with your organization to understand your unique needs and provide ongoing support and guidance.

Tailored Training and Adoption Programs: Our Adoption Specialists provide customized training and adoption programs to increase employee engagement and productivity with Microsoft 365.

We'll work with you to:



Increase Productivity: With our support, your organization will see a significant increase in employee productivity, resulting in higher overall efficiency.



Enhance Security and Compliance: Our team helps ensure your organization meets compliance and regulatory standards, and that your data is secure.



Improve Employee Engagement: Through targeted training and support, employees will become more engaged and productive, leading to a happier and more motivated workforce.

Assessment, Advisory, and Support for:



Microsoft 365 General Configuration and Licensing



Communication Tools including Teams, Teams Phone, and Teams Rooms



Microsoft Security and Compliance Tools

Tailoring Success to Your Needs

Discover the Empower for Microsoft 365 packages, meticulously crafted to suit various organizational needs and stages of growth. From Premier to Elite, each tier offers a scalable solution, ensuring your IT team has the precise level of support and resources to excel. Choose a partnership that grows with you, fostering innovation and maximizing productivity at every step.

Service Offering		Premier	Premier Pro	Elite
Onboarding	Kick off and Empower Enablement	Included	Included	Included
	Apex Ticketing portal access for IT Staff	Included	Included	Included
Dedicated Team	Assigned Customer Success Manager and Sr. Technical Advisor/	Included	Included	Included
	Monthly Technical Best Practices Review	8 Included	8 Included	12 Included
	Quarterly Strategic Business Reviews	Included	Included	Included
Assessment	Microsoft 365 Success Planning and Assessment-Recommendations, Strategy Roadmap and planning for action.	Included	Included	Included
	High Level Adoption and Success Plan for Microsoft 365	Included	Included	Included
Advisory Request	Proactive Advisory Services for quick "how-to" questions and guidance on Office 365 Configuration and Management	Up to an hour a month	Unlimited	Unlimited
24/7 x 365 Support	Incident/Problem Resolution Support with SLO's for IT Staff	Includes up to 12 hours of support	Includes up to 12 hours of support	Unlimited
	24/7 x 365 Coverage for Emergencies for IT Staff			
Deployment Planning and Assistance	Leverage expert Consultants, Architects and Engineers for Planning, Pilot/Proof of Concepts and Production Deployment Initiatives	1 Day per Year (Additional Days Available)	1 Day per Quarter (Additional Days Available)	1 Day per Quarter (Additional Days Available)
Monthly Fees		\$2,500 per month	\$3,500 per month	\$5,000 per month

*Deployment Planning and Assistance days have a value of \$2,400.00/day and will be amortized the length of the contract.

Why choose Apex Digital Solutions?

With over 20 years of experience and 500+ successful Microsoft Cloud deployments, we have the expertise to help your organization maximize its Microsoft 365 investment. Our team of certified professionals is dedicated to providing the highest level of customer service, while keeping up with the latest technologies and industry best practices. We are committed to helping you unlock the power of Microsoft 365 and get the most out of your digital transformation journey.

Contact us today to learn how we can help drive Microsoft 365 adoption and productivity for your organization

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Modern Work